

Electronic Patent Application Fee Transmittal

Application Number:	09690566			
Filing Date:	17-Oct-2000			
Title of Invention:	COMPUTER PROGRAM PRODUCT FOR DETERMINING AND REDUCING CUSTOMER SERVICE IMPACT			
First Named Inventor/Applicant Name:	Michael P. Lilly			
Filer:	Shawn Li/Kristin Lawson			
Attorney Docket Number:	119645-00103.118			
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Miscellaneous-Filing:				
Petition:				
Patent-Appeals-and-Interference:				
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Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
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